Date

Dear Mr. John,

I am writing this letter to thank you for the positive review that you posted on our official Facebook page on 1st July 20XX.

We, at ABC Limited, try to provide maximum value to our customers. We believe in providing high-quality products as well as unmatchable customer service. Our philosophy revolves around the fact that a happy customer is a returning customer.

We want to show our gratitude to you for choosing our product. We are extremely happy that you are satisfied with your purchase. We are highly thankful to you for taking your valuable time out for posting about your good experience on our Facebook page. Customer satisfaction is our focus, and by highlighting that aspect in your kind words, you made other customers know about it as well.

Thank you again for choosing us. We hope to serve you again in the future as well.

Regards,

Jennifer Stuart.