15 February 2020  
Lucy John  
Brooklyn, 2345

Dear Mr. John,

Dear ma’am, thank you so much for giving your precious time and leaving such a nice message for our team. We really appreciate the way you express your feelings for our store. We need that kindness as it encourages the workers and they try to work with heart. The little words help them to work courageously and they feel happy too. I hope you will keep on responding to us positively, so we get motivated and keep on struggling in the future in the way you expect from us. Thank you once again for the good, and quick response.

Regards

Maxwell